

CRITICAL CARE TRANSPORT (CCT)

MEDICAL CONTROL AND SUPPORT

The Critical Care Program supports its paramedics with both medical control and technical support. To access the most appropriate resource, paramedics needing assistance should follow the guide below.

- Questions pertaining to patient care or issues during transport, including requests for orders, should normally be directed to the sending facility, except as below –
 - Questions pertaining to patients being transported to a burn center, pediatric center, or other specialty center that has expertise on the patient and/or drugs or equipment being transported may be directed to the receiving facility.
 - The CCT paramedic should establish which facility will be supporting the transport prior to leaving the sending facility.
 - The CCT Medical Director or other LaSalle medical director should be contacted if the sending/receiving facility cannot be reached.
- Questions regarding specific medications should be answered by the sending facility physician, nurse, or pharmacy prior to leaving with the patient.
- Questions regarding a patient receiving mechanical ventilation or regarding alarms or other technical issues with the EMV or Eagle ventilator should be directed to LaSalle CCT Medical Control as below:
 - First call: Dispatch – request to be put through to CCT Medical Direction. Dispatch will know if she is not available and move to second call.
 - Second call (If CCT Medical Direction is not available): Dispatch – to be forwarded to an Air Med medic (If the dispatcher is not certain how to handle this request, ask for Air Med Operational Control [AMOC] in Lafayette dispatch center – 337-291-1594).
 - Third call (no air medic available): Dispatch – to be forwarded to the LaSalle Medical Director on call.
- Technical questions regarding the Alaris or Sapphire infusion pump or Airvo high-flow nasal cannula should be directed to the on-duty supervisor, QIC, or AQIC.